CETEOR

ORGANIZATION PROFILE



PAVING THE WAY TOWARDS SUSTAINABILITY SINCE 1992

Established in 1992 in Sarajevo, CETEOR was founded by a group of university professors and economic experts with a mission to aid the development of Bosnia and Herzegovina. The organization's activities were informed by the conclusions of the Earth Summit held in Rio de Janeiro in 1992, as well as other international documents related to the concept of sustainable development, which we actively implement in our work.

Over the course of its history, we collaborated with numerous international organizations such as UNDP, UNEP, UNIDO, the World Bank, IFC, EBRD, GIZ, USAID, EU, etc.

CETEOR's primary objective is to act as a conduit linking (i) commerce, (ii) academia and research, (iii) legal authorities, and (iv) international organizations. Most of our completed work aligns with this intention.

CETEOR is committed to quality assurance in its operations. We employ leading auditors for the ISO 9000 standard and for the ISO 14001 standard. Furthermore, our employes are trained in the application of ISO 17025, 22000, and 18000 standards.

CETEOR's expert team comprises of full-time experts with different backgrounds (Mechanical Engineering, Electrical Engineering, Architecture, Biology, Chemistry, Agriculture, Economics, Human Rights and Public Relations) and external associates such as university professors and distinguished praxis experts, and external partners from different fields.

In addition, CETEOR invests significantly in the continuous improvement of its experts' skills and knowledge. This is apparent in the fact that CETEOR experts serve as quality managers and internal auditors for ISO 9001 and 14001, respectively. These standards ensure that organizations are striving to meet customer expectations and needs and are minimizing their impact on the environment.

The participation of CETEOR in various important committees and organizations, such as the Steering Committee for Environment and Sustainable Development, the Institute for Standardization, Metrology and Intellectual Property of Bosnia and Herzegovina, and the Local Economic Service Providers Network in BiH, reflects the company's influence and proactive engagement in shaping industry standards and best practices.

At the heart of CETEOR's philosophy lies a commitment to sustainable development, as we recognize that our future hinges on how effectively we utilize our resources today. CETEOR's focus areas are broad and encompassing, including energy efficiency, renewable energy sources, economy, spatial development, environmental protection, technological advancement, and robust management systems.

Our pursuit of excellence is underpinned by four pillars: Quality, Ethics, Integrity, and Innovation. We navigate our way through these parameters across five distinctive departments, rendering 29 varieties of services within 20 expert domains.

5 DEPARTMENTS – 29 TYPES OF SERVICES – 20 AREAS OF EXPERTISE



This department partners with our laboratory to ensure that we are building a better tomorrow. This sector is enriched by a team of experts from various technical, natural, and social fields. We address specific, complex tasks related to environmental conservation, climate change, and sustainable development, right from drafting strategic documents to preparation for construction phases. CETEOR **holds the authority from both entity ministries for environmental protection** in BiH to craft legally mandated environmental protection documents.



Our energy department puts the spotlight on energy efficiency (EE) and renewable energy sources (RES). We provide premium consultancy services, cognizant of the vital importance of energy conservation and utilization of renewable sources in various sectors. Our state-of-the-art technical solutions pave the way for improved business performance and enhanced market competitiveness. CETEOR has been **authorized by the Federal Ministry of Physical Planning to conduct detailed energy audits and energy certifications.**



Our Department of Education is designed to cater to this need, systematically organizing comprehensive education and training programs for management and staff. The focus is on equipping businesses with modern ideas, knowledge, and skills necessary for growth and competitive advantage. We are **authorized to conduct Training and development program for energy audits and energy certification** of facilities with simple (Module 1) and complex (Module 2) technical systems



Our Laboratory for Environment and Energy Efficiency sets the standard for precision and accuracy. Recognized for its adherence to the stringent **BAS EN ISO / IEC 17025 standard,** our lab specializes in measuring environmental noise. We extend our services to the spheres of air protection and energy efficiency, ensuring that every measurement we provide is reliable, impartial, and of exceptional quality. Our lab is a cornerstone in our commitment to protecting and improving our environment, contributing data and insights that fuel more sustainable decisions.



This is CETEOR's gateway to the world. As a conduit between leading international brands and local markets, the EKO CET Department ensures **access to the finest products in occupational safety, environment, energy efficiency, and lab equipment**. We're proud to represent and distribute products from three globally respected brands: DENIOS AG, MADUR, and SVANTEK. These partnerships allow us to bring world-class technologies and innovation right to your doorstep, reinforcing our commitment to delivering the best solutions for our clients' diverse needs.

TYPOLOGY OF SERVICES

STRATEGIC SUPPORT

- Action plans
- Due Dilligence
- Roadmaps
- Strategic assessment
- Strategies and strategic plans

ENVIRONMENTAL AND SOCIAL ASPECTS

- Environmental Elaborates
- Environmental and Social Action Plan
- Environmental and social impact assessment
- Land Acquisition Plans & Resettlement Action Plan
- Stakeholder Engagement Plan
- Supervision
- Waste management plan

ENERGY ASPECTS

- Detailed energy audits in the sectors of buildings, industry, and public lighting
- Energy certificates
- Energy elaborates
- Feasibility studies
- Studies
- Techno-economic analysis

EDUCATION

- Conferences
- In-house trainings
- Lectures
- Roundtables
- Seminars and Workshops

CROSS CUTTING ASPECTS

- Publishing activities
- Development of databases, websites, software, etc.
- Legislative support (drafting acts, etc.)
- Measurements
- Modeling and mapping
- Reporting

EXPERTISE IN ENVIRONMENTAL AND ENERGY SERVICES



Air	Studies, analyses, and strategies related to air quality. We also assist in creating pollutant emission registers.
Biodiversity	Studies on conservation of the variety of life in a particular habitat or ecosystem, including the protection of endangered species and habitats.
Chemical management	Development of legislation and creation of action plans for chemical management.
Circular economy	Developing action plans, guiding businesses to transition towards circularity, and providing expert training and mentoring.
Citizen energy	Enabling and promoting the generation and usage of energy by citizens, e.g. through solar PV on homes or community energy projects.
Climate change	Developing strategies and plans related to climate change. We also prepare elaborates and analyses to help organizations understand and mitigate their impact on climate change
District heating systems	Feasibility studies, affordability analyses, and preparing tender documentation for district heating projects.
Economy/Business	This covers the financial aspects of our work, including how businesses can operate sustainably and the economics of environmental policies and projects.
Energy efficiency	We conduct energy audits in the building and industry sectors, prepare elaborates, studies, and strategies to enhance energy efficiency
ESG and sustainable finance	It involves integrating ESG factors into financial decision making, promoting sustainable and ethical practices in business.
Low-carbon development	This refers to strategies aimed at reducing carbon emissions in development processes, contributing to mitigation efforts against climate change.
Noise	This area deals with the measurement of environmental noise pollution and modelling its impact on human health and well-being.
Ozone layer	We provide expertise in conducting studies and developing plans related to the preservation of the ozone layer.
Renewable energy sources	Our services include mapping of RES potential feasibility studies, and design
Risk management	This involves identifying, assessing, and controlling threats to an organization's capital and earnings, including environmental risks.
Safety at Work	This involves ensuring the workplace is free from hazards that could cause physical harm or discomfort to employees, including environmental and chemical hazards.
Soil management	Our consultancy services involve conducting soil sampling, analysis, and reporting to help manage and conserve soil resources effectively
Urban mobility	Planning mobility strategies that improve the flow of people and goods in cities while minimizing environmental impact.
Waste management	Strategies and plans for reducing, collecting, processing, recycling, and disposing of waste, aiming to minimize environmental impacts.
Water management	We provide services like water sampling, analysis, and reporting to help in effective water management.